



ESG UPDATE

October 2021



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Company Profile ¹

Credicorp's commitment to sustainability runs deep into its purpose and vision



OUR PURPOSE

Contribute to **improving lives** by driving the changes that our countries need



OUR VISION

To be a **sustainable financial services leader** in Latin America. We are **purpose-led, future-oriented** and **focused on creating superior value** for our employees, customers, shareholders and the countries we operate in

Integrated and actively managed group with 25+ years of leadership...

With an extended geographical footprint in the region...



...and an open innovation arm

4 different lines of business...

Universal banking		<ul style="list-style-type: none"> ▶ Leader in loans and deposits with a Market Share of 30.4% and 31.8%. ▶ Total loans reached S/ 113,465 million (S/ 21,801 from Government Programs) ▶ Contributed S/ 100 million to vulnerable families affected by the pandemic
Microfinance		<ul style="list-style-type: none"> ▶ Ranked among the Top 6 banks in Bolivia, both in loans and deposits (9.2% and 9.5% market share) ▶ Total loans reached S/ 7,620 million
Insurance and pensions		<ul style="list-style-type: none"> ▶ 2nd in funds under management (S/ 49,790 million and Market Share of 30.2%) ▶ Total Fund withdrawals under Government-mandated facilities for S/ 7.5 billion ▶ S/ 1 million contributed to Respira Peru
IB and wealth management		<ul style="list-style-type: none"> ▶ S/ 156,874 million in assets under management ▶ Credicorp Capital contributed S/ 2 million to Respira Peru



Founded in 2018, Krealo is Credicorp's innovation arm operating all across the Andean Region, aiming to **improve digital and financial inclusion** and complement Credicorp's digital transformation efforts.

digital consumer banking



SME sales services



e-commerce



Transition from a results-driven profit agent to a purpose-driven, value-oriented change agent



2009

2010

2012

2013

2014

2016

2017

2018

2019

2020

2021

BCP acquired Edyficar
Credicorp started its road towards fostering financial inclusion in Peru

BCP developed its Environmental Credit Policy
Achieved 1st place in the Merco corporate reputation and social responsibility ranking

Edyficar merged with Mibanco
Credicorp consolidated as the leading microfinance institution in Peru

Became the first Peruvian pension fund to be signatory of the UN PRI.

- Designed our Sustainability strategy and roadmap to integrate ESG factors into our core operations
- Enhanced our corporate governance in line with best practices, increasing board diversity and independence, and implementing the Sustainability Committee and Corporate Sustainability Office
- Focused on supporting our clients and communities to help them navigate through the Covid crisis and mitigating its impact

Declared Group-wide commitment to Carbon Neutrality

Deployed Sustainability Strategy to the main subsidiaries

- Credicorp became the first company in Perú to report to CDP
- Pacifico became the first carbon-neutral Peruvian insurer, with the acquisition of carbon credits
- Credicorp Capital started its **probono program** to provide NGOs and high social impact organizations with specialized advisory

Became the first Peruvian bank to be signatory of the Equator Principles

Became a member of the Peruvian PIR program for responsible investments

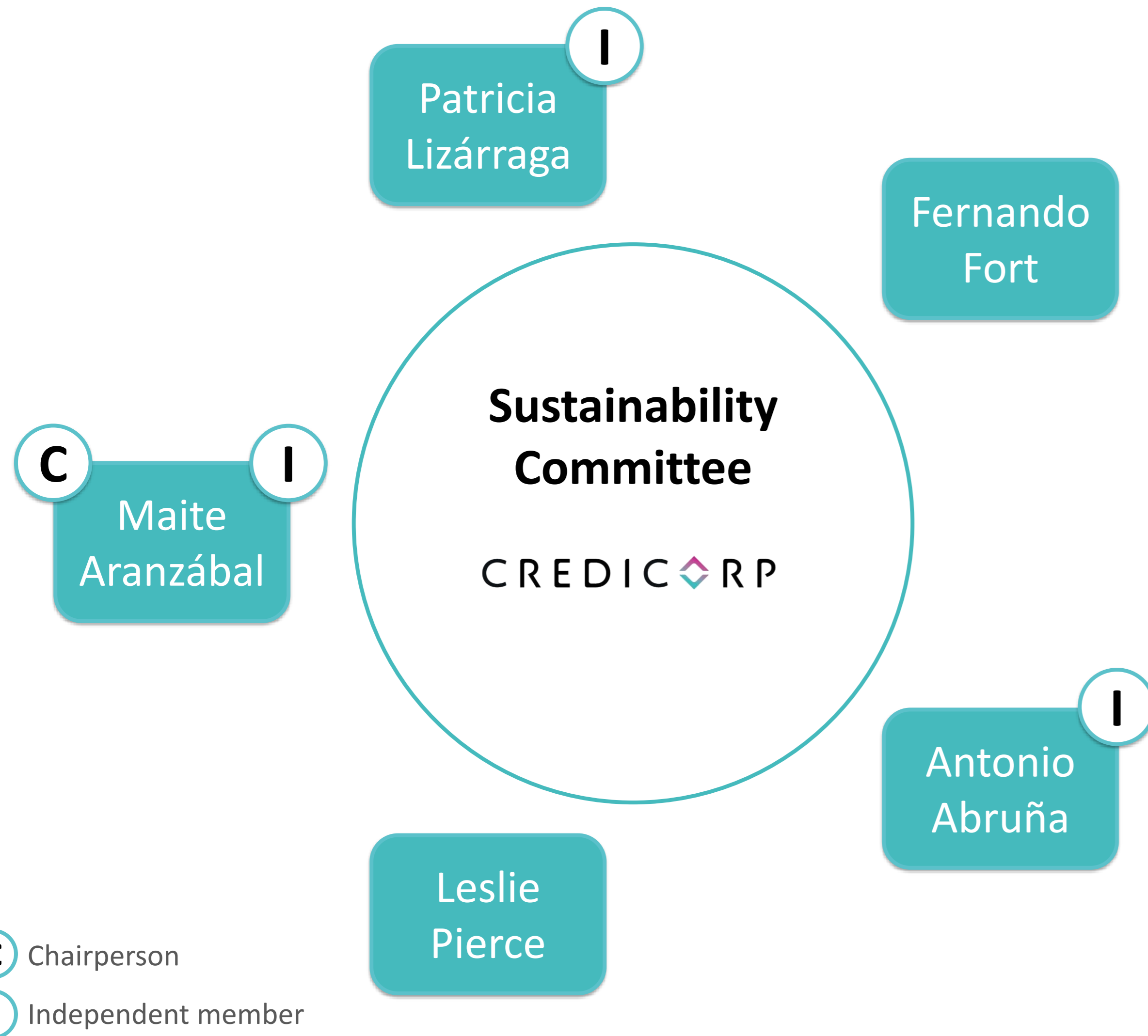
Became a carbon-neutral company with the acquisition of carbon credits

- Pacifico became the first insurance company in Latam to be signatory of PRI.
- Credicorp Capital Asset Management also became signatory of the PRI. The firm also launched its investing in the future program to provide financial advice for social entrepreneurs.
- BCP awarded the PODS (Peru for the Sustainable Development Goals) prize for our Female Entrepreneur training program



Tone at the Top ²

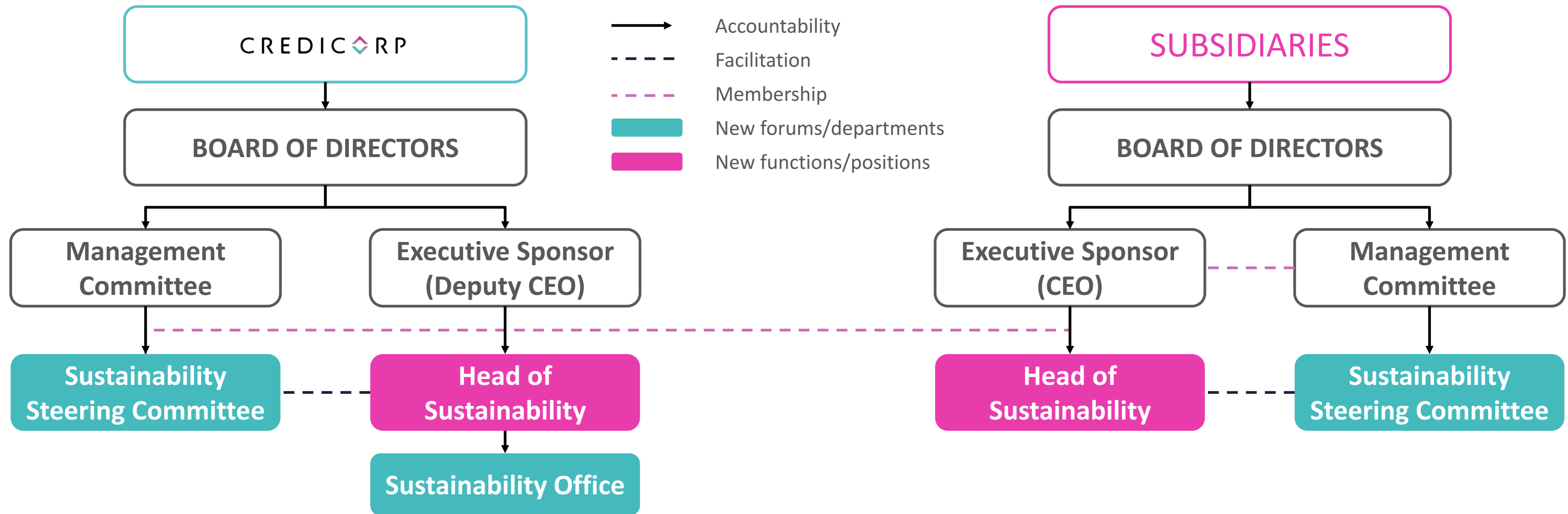
In 2020, Credicorp renamed its Corporate Governance Committee to Sustainability Committee and gave it new responsibilities



The Sustainability Committee

- ▶ Formed by **5 members**
- ▶ **40% of female** members
- ▶ **60% of independent** members
- ▶ Monitors Credicorp's **sustainability strategy**
- ▶ Meets at least **quarterly**

In 2020, Credicorp has implemented some changes to its sustainability governance framework



Sustainability working group

- ▶ Formed by the heads of sustainability in Credicorp’s subsidiaries
- ▶ Monitors the implementation of the sustainability program in Credicorp and its subsidiaries and provides strategic direction of initiatives
- ▶ Meets on a bimonthly basis




Sustainability Office

- ▶ Team of 9 people including Head of Sustainability at Corporate level
- ▶ Leads and supervises the sustainability program
- ▶ Works in conjunction with subsidiary teams on all aspects of sustainability

Credicorp has implemented a Change Management Strategy to ensure successful integration of the sustainability mindset

In 2021, our efforts have been focused on providing our leadership with the knowledge to carry out the sustainability role modelling effectively.

Moving forward, we'll focused on **deploying to middle management, while continuing to provide our senior leaders and directors with more tools.**

INFLUENCE MODEL*		KEY INITIATIVES 2021
 Fostering understanding & conviction	Employees understand: (i) what is being asked of them. (ii) Credicorp's sustainability Vision and Strategy.	<ul style="list-style-type: none"> ▶ Internal communication campaign ▶ External communication strategy ▶ Introductory training (employees) ▶ Sustainability Champions ▶ Showcasing in Credicorp's main leadership forums
 Reinforcing with formal mechanisms	Changes are visible and coherent with employees requested behaviors.	<ul style="list-style-type: none"> ▶ Implementing Sustainability Governance framework ▶ Incentives aligned with sustainability for CEOs and Management Committees ▶ ESG metrics in subsidiaries' strategic pyramids ▶ Incorporation into in Strategic Dialogues
 Developing talent & skills	Employees have the knowledge and abilities to behave as requested.	<ul style="list-style-type: none"> ▶ Strategic Training for Directors and Senior leaders (~100 people) ▶ Providing relevant resources to implementation teams (e.g. research, trainings) ▶ Platforms and enablers' teams sharing knowledge and creating synergies
 Role Modeling	Employees see leaders as role models for sustainability.	<ul style="list-style-type: none"> ▶ CEOs in action (talking about sustainability both internally and externally) ▶ Sustainability Champions (incorporate sustainability discussions in organization) ▶ Sustainability toolkits for senior and middle managers

*Based on McKinsey's Influence Model

Completed / Ongoing

3

ESG Strategy

Credicorp's 2020 – 2025 Sustainability Program is founded on three pillars that are aligned with who we are as a Group and what is most important for our stakeholders



Create a more sustainable and inclusive economy

- ▶ Increase **financial inclusion**
- ▶ Contribute to the transition to a **more formal economy**
- ▶ Support the transition to an **environmentally sustainable economy**, including the effects of climate change
- ▶ Enable **small and medium-sized businesses to start and grow**



Improve the financial health of citizens

- ▶ Become #1 in delivering the **best experience for our customers** in the most efficient way
- ▶ Build long-term, trusted relationships through **transparency and simplicity**
- ▶ Help people **improve their financial knowledge and skills** to make better financial decisions
- ▶ Increase the pace of **innovation** to anticipate customer's needs in the future



Empower our people to thrive


- ▶ Champion **diversity, inclusion and gender equality**
- ▶ Model the development of the **workforce of the future** by supporting people to enhance their skills, effectiveness, and impact
- ▶ **Enhancing our governance** structures and encouraging people to do the right thing in their careers and the community
- ▶ Develop **creative solutions and partnerships** to solve important societal issues

Credicorp's desire and ambition is to create a more sustainable and inclusive economy in the regions where the Group operates

1 Create a more sustainable and inclusive economy

The Latin American region has massive growth potential for financial services due to unpenetrated markets

123% **73%** **51%** **44%**



domestic loans as % of GDP***

Ambition

Increase financial inclusion

Goals

Provide individuals and businesses with access to useful and affordable financial products and services

Relevant indicators*



▶ New clients financially included through Yape and Soli Apps **+800K****



▶ Clients of inclusive insurance **+2MM**



▶ Bancarization index (Market share) **▲ 19%**

CASE STUDY

Financial Inclusion through Yape



Since its launch in 2017, Yape has become **one of the most popular payments app in the Peru**, turning into a vital tool for **financial inclusion of citizens and businesses**



+ **6.6MM** users
+ **1MM** financially included****



+ **27MM** monthly transactions
9 weekly transactions per user
68% carried out by SMEs



CAC **S/14.09** ★★★☆☆ NPS **56%**

Integration

niubiz:



* This set of indicators is a sample of the complete list tracked by Credicorp. Please refer to the annex for more data.

** Numbers as of August 2021

*** Source: World Bank 2019

**** Since Yape's launch

(Metrics as of June 2021)

We provide citizens and businesses with the knowledge, tools and services to make good financial decisions and increase their financial resilience

2 Improve the financial health of citizens








Ambition

Help people improve their financial knowledge and skills to make better financial decisions

Goals

Accelerate reach of our financial and digital education programs for citizens and SMEs












Relevant indicators*

-    ▶ # of clients reached through financial education programs
-   ▶ Satisfaction with financial education programs
- 
-  ▶ (Pilot) Change in key behaviors (e. g. overdraft, default, etc.)



CASE STUDY

Insurance Education in Pacifico

Through a strategy focused on awareness, Pacifico has impacted millions of Peruvians with **education and informative content about the benefits of owning insurance.**

-    +5MM people reached using digital media and social networks
-    +90% of positive sentiment
-    2 campaigns on TV and radio
-  +2MM single viewers
-  +2.5 MM single visitors on website
- +500K people impacted

What's Next?

-  Education portal with 10 virtual courses
-  App Notifications & Email information with useful content

(Metrics as of June 2021)

* This set of indicators is a sample of the complete list tracked by Credicorp. Please refer to the annex for more data.

Developing and empowering our human capital has and will continue to be our priority

3



Empower our people to thrive

Ambition

Champion diversity, inclusion and gender equality

Goals

Ensure a workplace with equal opportunities, where both men and women can fulfil their professional and personal goals

Improve women's access to the financial system

Relevant indicators*

CREDICORP

Gender balance

Gender Pay gap



% growth of female client portfolio

CASE STUDY

Gender Equality in Credicorp

At the end of 2019 we launched our **Gender Equality Program**



Mid-term Goals

- ✓ improve the gender balance in leadership positions
- ✓ reduce potential gender gaps to achieve work and life balance
- ✓ eliminate any type of sexual harassment in the workplace

2021 Milestones

- ▶ Board Diversity guidelines updated
- ▶ All employees received training on gender equality
- ▶ Communication strategy deployed continuously
- ▶ Anti-sexual harassment plan in place in all subsidiaries
- ▶ Gender balance plan in action (including succession plan and talent attraction)

2022 → Broaden the scope of the program to include diversity in the workforce

* This set of indicators is a sample of the complete list tracked by Credicorp. Please refer to the annex for more data.

Credicorp seeks to continuously improve and align its corporate governance practices with international best practices

Our main improvements in Corporate Governance have been...

Board Size

We expanded the Board size; improved Board independence in line with local and international best practices; and enhanced diversity through the inclusion of one additional female director. Our board members also come from diverse international and industry backgrounds

Diversity

We approved Board Diversity guidelines that establish a minimum of two female directors in the Board of all main subsidiary. We've also established that there should be at least one female director per Committee (Credicorp).

Committees

We increased the size, independence and diversity of committees and combined committees to reduce the total number from seven to four to (a) incorporate more diverse and independent representation, and (b) better balance directors' skills and experience. The Chairman of the Board of Directors is ineligible to chair committees and cannot be a member of the Audit Committee or Sustainability Committee.

Sustainability Oversight

We enhanced our sustainability governance structure. The Governance Committee was renamed and is now the Sustainability Committee, assuming new sustainability functions. A Sustainability Office was set up and designated Executive Sponsors and Heads of Sustainability at both the corporate and subsidiary levels were named.

We've outlined the guidelines for our Group Governance Policy

Board of Directors	Diversity					Competencies				
	Gender	Position	Country of provenance / experience	Tenure (years)	Independent*	Executive experience	International experience	Banking / Finance / Audit / Risk / Legal	Sustainability / Corporate Governance	Relevant Non-financial industry expertise (retail, mining, digital, education)
Luis Romero Belismelis	M	C	Peru	12	No	●	▨	●	▨	●
Raimundo Morales Dasso	M	VC	Peru	13	No	●	●	●	○	▨
Fernando Fort Marie	M	D	Peru	39	No	▨	○	●	▨	○
Alexandre Gouvea	M	D	Brazil	0	Yes	●	●	●	▨	●
Irzio Pinasco Menchelli	M	D	Peru	3	Yes	●	●	▨	▨	●
Antonio Abruña Puyol	M	D	Spain / Peru	0	Yes	▨	●	○	▨	●
Patricia Lizárraga Guthertz	F	D	Peru / USA	4	Yes	●	●	●	●	○
Maite Aranzabal Harreguy	F	D	Spain	0	Yes	●	●	▨	●	●
Leslie Pierce Diez Canseco	M	D	Peru	0	No	●	▨	▨	●	●

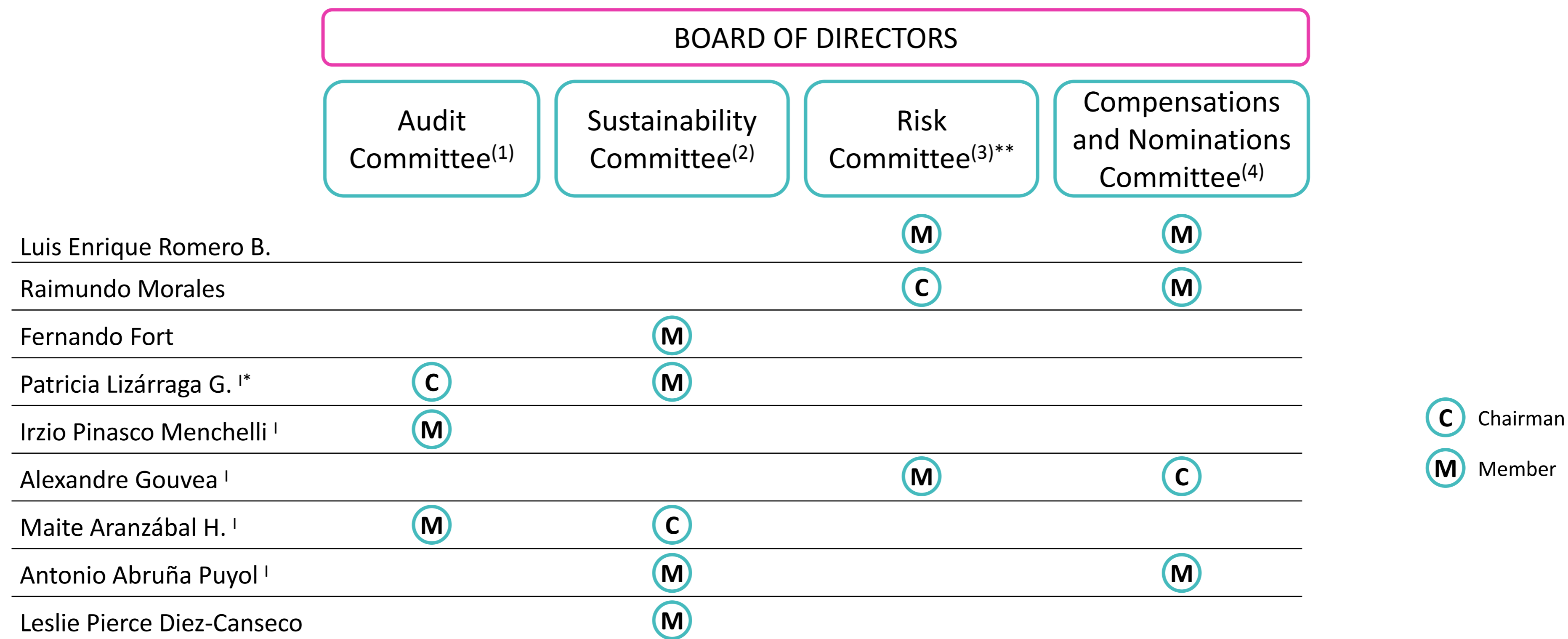
At a glance...

- 5 out of 9 directors (56%) are independent
- 2 out of 9 directors (22%) are women
- 3 out of 4 Committees are chaired by independent directors

*Considering Independence criteria in force when appointed.

Level of experience: High ●, Medium ▨, Low ○

Board committees strengthen the Board's governance role and ensure oversight of internal control and risk management...



(1) Established on October 31, 2002.
 (2) Established on June 23, 2010.
 (3) Established on March 28, 2012.
 (4) Established on February 5, 2020.

I. Independent Director

* Financial expert.

** Mr Pedro Rubio Feijoo is a member of the Risk Committee. Also, he is a member of the Board of Directors of BCP, Prima AFP, Credicorp Capital and other subsidiaries of Credicorp. Mr Raimundo Morales Dasso acts as advisor to the Audit Committee.



ESG Integration

4

In 2021, we laid the foundation for a **long-term successful integration of ESG** in our organization.

With the implementation of several programs, projects and business initiatives across all main subsidiaries, we've made important progress in incorporating the **sustainability lens in our corporate DNA.**

Moving forward, to further advance in our goal of **becoming a sustainable leader in the region**, we'll focus our efforts on some key fronts:

- ▶ Strengthen our **governance structure**
- ▶ Alignment with **international frameworks**
- ▶ Development of **knowledge and capabilities**
- ▶ Foster **innovation** to find more sustainable business solutions
- ▶ Continue to promote a **culture of sustainability** through our change management efforts

Our roadmap for ESG integration – Environmental



Q1 – Q3 2021

- ▶ Defined corporate guidelines for group wide carbon footprint measurement, compensation and reduction
- ▶ Performed materiality analysis aligned with requirements of GRI (core) and SASB (for commercial banks) frameworks
- ▶ Defined our ESG risk management aspiration and kick-started corporate taskforce for ESG management integration
- ▶ Launched Eco-factoring line pilot for sustainable suppliers' ecosystems

Q4 2021

- ▶ Declared group-wide commitment towards carbon neutrality for our direct operations by 2032
- ▶ Develop group-wide environmental policy to manage direct footprint
- ▶ Publish group-wide Responsible Investment Policy
- ▶ Launch Sustainable thematic funds
- ▶ Publish BCP and Mibanco's Sustainable Bonds Framework
- ▶ Implementation of short-term initiatives from new ESG Risk Management Framework (taxonomy, group-wide exclusions list,

2022 – 2025

- ▶ Develop and pilot sustainable / transition finance products
- ▶ Develop targeted data/information package to satisfy the rating agencies' information needs
- ▶ **Publish single Integrated (Annual) Report**
- ▶ **Implementation of Environmental Management Programs in all subsidiaries**
- ▶ **Develop green procurement policy**
- ▶ **Implementation of new ESG Risk Management Framework**

Our roadmap for ESG integration – Social



Q1 – Q3 2021

- ▶ Included 820k people in the financial system through our digital wallets Yape (Peru) and Soli (Bolivia); and 50k MSMEs through micro loans, working capital loans and discount in invoices.
- ▶ Reached 4.2 MM citizens y MSMEs with our financial education programs
- ▶ Launched sustainable thematic fund
- ▶ Published Regional Financial Inclusion Index in collaboration with Ipsos
- ▶ Launched Gender Balance improvement plan
- ▶ Joined ELSA initiative against workplace sexual harassment
- ▶ Defined long-term aspirations for gender Equality Program

Q4 2021

- ▶ Full implementation of “Junyi” model for smaller microfinance clients (more cost-efficient hybrid model)
- ▶ Begin Group’s diversity assessment
- ▶ Launch of product lines with gender focus (insurance) and new engagement model for female clients (wealth management and female entrepreneurs)
- ▶ Pilot and deploy female-oriented offer for life insurance, microfinance and wealth management
- ▶ Assessment of the impact of BCP’s financial education initiatives

2022 – 2025

- ▶ Deep-dive in outcome and impact metrics, with focus on financial inclusion and financial education
- ▶ Integrate ESG factors in Finance function and Strategic Planning process
- ▶ Design and implement group’s Diversity Program for employees
- ▶ Develop framework for Human Rights-Based approach
- ▶ **Design Group-wide stakeholder engagement program to further enhance current engagement initiatives**

Our roadmap for ESG integration – Governance



Q1 – Q3 2021

- ▶ Approved Board Diversity Guidelines (at least 2 women directors in Group Board and Boards of BCP, major subsidiaries and subsidiaries with more than 1200 employees)
- ▶ Deployed new model for advisory on Compliance & Ethics for subsidiaries
- ▶ Adoption of international standards for Compliance & Ethics (Antibribery Certifications ISO 37001 and “Empresarios por la Integridad”, Adherence to CFA’s Asset Manager Code of Conduct)
- ▶ Provided training programs in sustainability for Credicorp’s Boards and Top Management, and journalists

Q4 2021

- ▶ Launch new Credicorp Code of Ethics
- ▶ Active involvement of Board in engagements with long-term investors (e.g. Q4: ESG Roadshow)
- ▶ Implementation of short-term initiatives to improve international ESG Ratings




2022 – 2025

- ▶ Launch revised Group Governance Policy
- ▶ Deploy cultural campaign for new Code of Ethics
- ▶ Application to “World’s Most Ethical Companies” – Ethisphere
- ▶ Continue the adoption of international standards for Compliance & Ethics
- ▶ Use analytics for generation of money laundering alerts and automation (RPA) for investigation processes.
- ▶ Implement Board evaluation by external party (in addition to current self assessment)
- ▶ Launch sustainability training for all the organization, including onboarding process

5 Appendix

SUSTAINABILITY METRICS (1)

Create a more sustainable and inclusive economy

Ambition	Objectives	Company	Key Sustainability Metrics (not exhaustive)	2020 Baseline	2021 Target/Aspirations	Q2 2021 Update
Increase financial inclusion	Provide individuals and businesses with access to useful and affordable financial products and services.	BCP	New clients financially included through Yape App % Yapecard accounts + savings accounts + current accounts of new clients that have at least 3 transactions a month	648.6k 11.0%	2.4mm 19.0%	622K* 13.1%
		Pacifico	New clients of inclusive insurance	BCP: 1.47mm Mibanco: 336k	BCP: 1.69 mm Mibanco: 560k	BCP: 1,578k Mib: 445k
		BCP	Bancarization index (New clients in Consolidated Credit Data Base)	1.5%	-	1.1%
		Mibanco	Bancarization index (Market share)	14.2%	21.0%	19.0%
		BCP Bolivia	New clients financially included through Soli App	47k	150k	68k
Contribute to the transition to a more formal economy	Escalate the reach of our products that help our current and future clients advance in their journey towards formality	BCP	# clients that have one of the following: POS, electronic invoice, ecommerce platform	-	-	-
		Mibanco	Client Self-service: # Users of APP / Total clients Clients Self-service: Total disbursement through digital channels	17% 9.5mm	36% 85mm	24% 44.7mm
		Pacifico	# companies with compulsory insurance (SCTR, Vida Ley)	7.02k	-	9.27K
Support the transition to an environmentally sustainable economy, including the effects of climate change	Increase the number of loans and investments that enable a transition towards a more environmentally sustainable economy	BCP	% of loans and emissions with sustainable / green tag			
		BCP Bolivia				
		Mibanco				
		Pacifico				
	Prima	PRI Score	-	TBD	-	
CCapital		-	3.3	Q4 2021		
	Monitor, reduce and offset our own carbon footprint	Transversal	Carbon footprint	13,114 tCO2eq	-	Q1 2022
Enable small and medium-sized businesses to grow, including our supplier ecosystem	Provide SMEs, microbusiness and entrepreneurs with tools and products that will enable them to grow	BCP	Additional products acquired by SME clients: • total loans / cliente (S/) • Transactions / client (transactions) • Cross-sales / client (products)	34.0k 56.8 2.0	- - 2.3	29.8k - 2.3
		Mibanco	# clients in third-loan cycle	599k	>599k	613k

 Main metrics

* Updated: August 2021

** Updated: May 2021

 In process

SUSTAINABILITY METRICS (2)

Improve the financial health of citizens

Ambition	Objectives	Company	Key Sustainability Metrics (not exhaustive)	2020 Baseline	2021 Target/Aspirations	Q2 2021 Update
Become #1 in delivering the best experience for our customers in the most efficient way	Improve client satisfaction by delivering the best experience, while continue to escalate agility in our companies	BCP	Client satisfaction	T2B 49.0%	65.0%	51%**
		BCP Bolivia		T2B 58.6%	T2B 62.53%	59.66%
		Mibanco		NPS 16%	NPS 30%	26.0%
		Pacifico		NPS 26.3%	NPS 28.0%	26.4%
		Prima		T2B 79.0%	T2B 85.0%	71.0%
		CCapital				
Build long-term, trusted relationships through transparency and simplicity	Monitor and reduce the number of claims and complaints related to simplicity and transparency of our products and operations	Transversal	# claims and complaints related to simplicity and transparency			
	Improve our customers' perception regarding our transparency and our ability to offer simple financial solutions	Transversal	% of clients that perceive Credicorp as a transparent institution			
Help people improve their financial knowledge and skills to make better financial decisions	Accelerate reach of our financial and digital education programs for citizens and SMEs	BCP	# people reached through ABC de la Banca Program	89.7k	610k	53.8k
			# clients financially educated through Yape	649k	3 mm	Q3 2021
		Mibanco	# clients reached through financial education initiatives	51k	90k	76.8k
		Pacifico	# young adults reached through ABC del Seguro Program	-	+500k	356.2K
			# companies and SMEs reached through Prevention Program	2.66k	3.5k	1.13k
		Prima	# people reached through Pension Education Program	-	40k	5.16k
	BCP Bolivia	# clients reached through financial and digital education initiatives	2.5K	7.0K	2.45K	
	Enable our customers to feel more equipped to make informed financial decisions through our educational programs	Transversal	Satisfaction metrics of financial education programs			

Main metrics







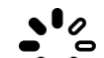

















* Updated: August 2021

** Updated: May 2021

In process

SUSTAINABILITY METRICS (3)

Empower people to thrive

Ambition	Objectives	Company	Key Sustainability Metrics (not exhaustive)	2020 Baseline	2021 Target/Aspirations	Q2 2021 Update	
Champion diversity, inclusion and gender equality	Improve women's access to the financial system	BCP	% of female user of Yape	46.4%	> 46.4%	48.2%**	
		BCP Bolivia	% of female users of Soli	48.0%	49.0%	43.0%	
		Transversal	% growth of female client portfolio				
			# women reached by our financial education programs				
	Become a more egalitarian workplace, where both men and women can fulfil their professional and personal goals			Gender balance	Senior Mgmt: F 29% M 71% Middle Mgmt: F 39% M 61% Non-Mgmt: F 57% M 43%		
				Pay gap			
Model development of the workforce of the future by supporting people to enhance their skills, effectiveness, and impact	Provide our employees and entrepreneurs with relevant skills training, including digital tools	BCP	# of entrepreneurs that went through digital skills training with Contigo Emprendedor Program	-		17k**	
		Transversal	# of employees that went through sustainability training				
	# of employees that went through digital skills training						
Offer our employee an outstanding work experience	Transversal	ENPS score					
Enhancing our governance structures and encourage people to do the right thing in their careers and the community	Continue to strengthen our corporate governance framework and policies, striving for the best practices in the industry	Credicorp	Investor perception on Corporate Governance survey				
	Provide our senior managers, employees and business partners with training on the organization's anti-corruption and business ethics policies and procedures	Transversal	# of employees that went through Compliance education program (Genética Credicorp)	100% of employees (virtual training)	100% of employees (virtual training)	Q1 2022	

 Main metrics

* Updated: August 2021

** Updated: May 2021

 In process

OUR SUPPORT DURING THE SANITARY CRISIS

Credicorp's actions during the pandemic were directed at supporting employees, clients, governments and society

Employees

- ▶ **100% COVID** coverage in health and life insurance
- ▶ More than **19,000 of front-line employees** have received protective equipment
- ▶ **95% of office support functions** working remotely
- ▶ Focus on fostering physical, emotional and financial stability

Clients

- ▶ Reprogrammed debt for **1.5 million clients** in Peru, Colombia and Bolivia
- ▶ **S/ 24,000 million in Reactiva and FAE loans to 329,000** clients, mainly SMEs and microbusinesses
- ▶ Financial education campaigns
- ▶ BCP disbursed **over S/22 billion** and Mibanco over **S/2 billion** in government loans
- ▶ Pacifico's clients received **COVID-19 coverage**, benefited from payments reprogramming, and received partial reimbursements for car premiums

Society

- ▶ **S/ 126 million** #YoMeSumo campaign (S/110 million donated by BCP and Mibanco)
- ▶ Pacifico **S/ 5 million** in life insurance policies for frontline workers
- ▶ Pacifico, Prima and Credicorp Capital **S/ 4 million** in medicinal oxygen
- ▶ BCP, Pacifico, Prima AFP y SANNA are currently supporting Ministry of Health efforts to boost vaccination with 12 health teams working in the "Vacunacar", the country's largest car-vaccination center (up to 30 teams to be incorporated in other sites). As of today, **more than 120k peruvians have been vaccinated in the Vacunacar**
- ▶ Channelled government subsidy payments to **745 thousand families** in need in Peru and Bolivia

Credicorp and its subsidiaries have received different national and international awards



Below is a list of the companies from which Credicorp or at least one of its subsidiaries has received an award or recognition in 2020:

- ▶ ABE (Asociacion de Buenos Empleadores)
- ▶ Global Banking & Finance Review
- ▶ Effies
- ▶ ANDA - Asociacion Nacional de Anunciantes
- ▶ Reactions' Latin American Insurance & Reinsurance Awards
- ▶ International Business Magazine Awards
- ▶ Finance Derivative Awards
- ▶ Merco Responsabilidad Social y Gobierno Corporativo
- ▶ Centro Mexicano para la Filantropia
- ▶ Bolsa de Valores de Lima - BVL
- ▶ World Finance
- ▶ PwC / Revista Gestion
- ▶ IAB Peru
- ▶ Festival El Ojo de Iberoamerica
- ▶ Alas 20
- ▶ FTSE4Good
- ▶ The Institute of Internal Auditors
- ▶ The Smart Campaign
- ▶ Social Rating (-A) - MicroFinanza Rating
- ▶ PODS (Peru for Sustainable Development Goals)
- ▶ A+ in Strategy & Governance - PRI
- ▶ A in Direct equity investment - PRI



ESG UPDATE

October 2021