

## Table of contents


I. Credicorp Strategy ..... 3
II. COVID-19 Update ..... 10
III. Lines of Business (LoBs) ..... 14
IV. Consolidated Performance ..... 45
V. Corporate Governance ..... 81
VI. Additional Information ..... 85


## I. Credicorp Strategy

1. Vision and Mission
2. Business Portfolio
3. Management Structure
4. Shareholders' Structure
5. Strategic Pillars

## Vision

To be the most valued financial group in the markets where we operate based on a culture focused on sustainable growth.

## Mission

To effectively provide products and services that meet our clients' needs, promoting financial inclusion and stakeholder satisfaction.

## CREDICORP

The largest financial holding in Peru with a diversified business portfolio...

Assets: S/ 188 billion ${ }^{(1)}$
Net Income attributable to Credicorp: S/ 4,265 million ${ }^{(1)}$
Employees: 35,828 ${ }^{(1)}$

| Universal Banking1 |  | Microfinance ${ }^{1}$ |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{r} \text { PBCP } \\ \text { SBCPs } \\ \text { (1) in Loans and } \\ \text { Deposits in } \\ \text { Peru } \end{array}$ |  | mibanco encumbra Bancompartir <br> (1) in Loans in Peru | ROAE ${ }^{3}$ : <br> Earnings <br> Dividend Contribution ${ }^{4}$ | $\begin{aligned} & 20 \% \\ & 99 \\ & \text { N/A } \end{aligned}$ |
| Investment Banking and Wealth Management' |  | Insurance and Pensions ${ }^{1}$ |  |  |
| Acrebicorp <br> -utraserfinco <br> ASB > <br> Premier Regiona <br> Platform |  | ${ }^{\circ}$ <br> pacifico PRIMA $_{\text {Grupo }}{ }^{\text {AFP }}$ <br> (1) in Health Insurance in Peru <br> (1) in Contributions in in Con Peru | ROAE ${ }^{6}$ : <br> Earnings Contribution: <br> Dividend Contribution: |  |

Our Presence

4. Most of Mibanco's dividend contributions flow through BCP.
5. Assets Under Management: Asset Management and Wealth Management, respectively.

Management structure that supports LoB's...


## I.4. Credicorp Strategy - Shareholders' Structure

CREDICORP

Credicorp's market cap was US\$ 10.7 billions as of June 30, 2020...

Shareholders' structure
(Based on Floating shares: 79.8 million shares)


## Stock price performance

P: US\$ 128.45
Mkt. Cap: US\$ 10.2 billions As of Aug 7, 2020

|  | 2014 | 2015 | 2016 |  | 2017 | 2018 |  | 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Ordinary dividend | Special dividend |  | Ordinary dividend | Special dividend |  |
| Pay-out ratio based on floating shares ${ }^{(1)(2)}$ | 21.7\% | 21.1\% | 27.8\% | 35.6\% | 27.5\% | 39.9\% | 16.0\% | 55.9\% |
| Pay-out ratio based on outstanding shares ${ }^{\left({ }^{(1)(3)}\right.}$ | 26.8\% | 25.0\% | 33.0\% | 42.2\% | 32.7\% | 47.4\% | 19.0\% | 66.4\% |
| Dividend Yield ${ }^{(1)(4)}$ | 1.5\% | 2.0\% | 2.2\% | 2.4\% | 2.0\% | 2.5\% | 1.1\% | 4.1\% |
| Earnings per share (S/ / share) ${ }^{(5)}$ | 30.04 | 38.91 | 44.23 | 44.23 | 51.49 | 50.13 | 50.13 | 53.66 |
| Market capitalization (US\$ Millions) | 12,776 | 7,762 | 12,591 | 12,591 | 16,487 | 17,622 | 17,622 | 16,946 |
| Dividend per share | S/ 6.7700 | S/ 8.1910 | S/ 12.2865 | S/ 15.7000 | S/ 14.1726 | S/ 20.0000 | S/ 8.0000 | S/ 30.0000 |

1. Dividends corresponding to the results of each year are declared and paid the following year.
2. Floating shares: 79.4 million as of June 2020
. Outstanding shares (including Treasury shares): 94.4 million in all periods
 declared day.


## I.5. Credicorp Strategy - Strategic Pillars

## CREDICORP

What drives Credicorp's corporate strategy

CREDICORP WAY

$\checkmark$ Best practices
$\checkmark$ Leverage of scale

GOVERNANCE

$\checkmark$ Lines of business
$\checkmark$ Organizational structure


## NORGANIC GROWTH

Dedicated team to analyze and value potential investment opportunities, following a defined set of guidelines regarding:
© Geography
(2) Lines of business
(1) Universal Banking
(2) Microfinance
© Insurance and Pension Funds
(4) Investment Banking and Wealth Management

## DIGITAL GROWTH

Each line of business has a specific agenda for digital transformation:


## mibanco

Credicorp's open
innovation arm to create,
invest and manage
fintechs that provide
digital products and
services.


## II. COVID-19 Update

1. Credicorp response
2. We are able to meet an uptick in digital needs

## II.1. COVID-19 Update - Credicorp response

## CREDICORP

We continue contributing to the recovery by supporting our employees, clients and communities

## Employees

- Full medical coverage for employees who have contracted COVID-19.
- Bio-security protocols to ensure health
- Performance indicators at the branch level balances quality service, loan portfolio management and sales
- 95\% of office support functions will work remotely for the rest of 2020


## Clients

- Structural debt reprogramming and extension facilities
- Fee waivers for transfers extended until July 20
- Free marketing and promotions for SMEs clients through Credicorp digital channels to boost recovery
- Financial education campaigns
- Pacifico's health insurance clients have 100\% coverage for COVID-19


## Business Continuity

- Effectively implemented home-office in each LoB
- Executed physical and cyber security measures
- Enhanced digital capabilities to support a significant uptick in demand through alternative channels
- Activated contingency plan to ensure liquidity and solvency across our LoBs


## Social

- Over 95\% of donations delivered to vulnerable families

- Supporting the Health Ministry by defining, along with the private health sector, flat-rate hospitalization services for COVID-19 patients with public health coverage
- In addition to the S/ 135MM donations collected by "Yo me sumo" campaign last quarter, Credicorp Capital, Pacifico and Prima, donated S/ 4MM to equip our health system with medicinal oxygen


## II.2. COVID-19 Update - We are able to meet an uptick in digital needs




## III. Lines of Business

1. Universal Banking
2. Microfinance
3. Insurance \& Pensiones
4. Investment Banking \& Wealth Management
5. Krealo


## 1. BBCP

As of Jun-20

|  | As of Jun-20 |  |
| :--- | :---: | :---: |
| Assets | S/ 171,135 millions |  |
| Loan | S/ 111,821 millions |  |
| Portfolio |  |  |
| Portfolio | 51\% Wholesale Banking <br> $49 \%$ Retail Banking | SBCP |
| Composition | 17,155 | SBCP |
| Employees |  |  |



As of Jun-20

| Assets | S/ 11,538 millions |
| :--- | :--- |
| Loan | S/ 8,375 millions |


| Market shares | 50 | Loans | Deposits |
| :--- | :--- | :--- | :--- |
| (May 20) | Place | $\mathbf{9 . 4 \%}$ | $\mathbf{9 . 4 \%}$ |



Loans and Deposits Growth

—BCP ——Banking System - -BCP w/o GP - -Banking System w/o GP
Loan portfolio in average daily balances


- Growth at BCP outpaced that reported by the banking system, which mainly reflects the impact of Reactiva or Government Programs (GP) loans. By the end of June, BCP had disbursed more than $40 \%$ of the first tranche of Reactiva GP
- The GP portfolio is mainly concentrated in the SME and Middle Market segments. Growth in the Structural portfolio was mainly seen in the Corporate segment.
- Quarter-end figures show that loan portfolio grew 24.3\% YoY and 11.0\% QoQ
- Deposits grew 26\% YoY and the mix improved, led by an increase of 67\% in non-interest-bearing demand deposits and $32 \%$ in saving deposits, and a consequent reduction of more expensive time deposits.


Retail Portfolio Reprogramming ${ }^{(1)}$
(as of July $27^{\text {th }}$ )


Retail Portfolio Due per Month ${ }^{(1)}$


Wholesale COVID-19 Direct Exposure by Economic Sector
(as of Jun $30^{\text {th }}$ )


- Retail ${ }^{(2)}$ - Vehicles sales - Real Estate - Poultry production - Airlines - Hotels - Microfinance - Tourism transportation - Restaurants - Tourism agencies


## Retail Banking portfolio management

- We have proactively engaged with clients to better understand their current situation and structural financial needs
- As of July $27^{\text {th }}$, About $24 \%$ of the retail loan portfolio had been reprogrammed.
- Evolution of installment payments due shows signs of recovery
- The financial health of the portfolio is still uncertain


## Wholesale Banking Exposure to COVD-19 crisis

- Management of the portfolio on a case-by-case basis
- $20 \%$ of the Wholesale portfolio is currently highly exposed. High exposure is led by Retail* sector clients

BCP Gross Provisions and Cost of Risk


- Provisions increased due to: (i) a deterioration in expectations for a contraction in GDP (ii) updated probability of default in each segment through client assessment


## Asset Quality Ratios



- Structural NPL ratio has increased mainly due to the deterioration in the individual segments given that clients who were delinquent prior to the lockdown were not eligible for the reprogramming facilities.
- NPL Coverage ratio improved, in line with the increase in provisions


## CREDICORP

NIM and Risk-Adjusted NIM


Sources of Income


NIM is impacted by:

- The evolution of the loan portfolio: (i) one-off impairment charge related to zero-interest rate facilities, (ii) Reactiva loans granted at negligible margins (iii) Lower structural NIM, driven primarily by the loan mix as Corporate loans grew faster than Retail loans
- Greater liquidity at lower interest rates


## Non-Financial Income

- Core items declined 33\% due to a decrease in activity during lockdown
- Net gain on securities expanded (S/+ 100 million) due to sales of sovereign and government bonds

Expenses Management

- Opex decreased 9\% year over year driven by cost control measures and a decrease in activity. This was in line with a contraction in adjusted income.
- One-off expenses related to COVID-19 are registered in Other expenses


## Efficiency and Operating Leverage



Medium-term concerns


## Short-term concerns


 changes
Better serve the customer and achieve efficiency of at least 10\%

## 4. Boost digital adoption

Reach 70\% of digital clients (5.6MM)

"People Ready" "Tech Ready"

"Cost / Value Conscious"


## III.1. LoBs - Universal Banking - BCP Overall market shares

## CREDICORP



[^0]

Microfinance System Loan Growth (QoQ) ${ }^{(1)}$


Loan Growth in ADB (YoY)


- Mibanco led growth in the system as FAE-Pyme and Reactiva Peru expanded its balance.
- $13.7 \%$ share in FAE-Mype program as of Jun-20. Small participation in the first phase of the Reactiva program, but Mibanco has increased its share of loans in the second phase of the Reactiva program in July.
- If we exclude loans from government programs, Mibanco outpaced system growth mainly due to loan reprogramming.
III.2. LoBs - Microfinance - Loan Portfolio Quality
(figures in S/ million and percentages)

Mibanco Portfolio Reprogramming ${ }^{(1)}$


Portfolio Quality and Cost of Risk


MIbanco Portfolio Due per Month ${ }^{(1)}$


## Loan portfolio management

- We have proactively engaged with clients to better understand their current situation and structural financial needs
- By the end of July about $64 \%$ of the microfinance loan portfolio has a reprogrammed facility
- Evolution of payments of installments due shows signs of recovery

2Q20 Portfolio Quality and Cost of RIsk

- As portfolio health remains uncertain, we continue to frontload provisions based on the new macroeconomic outlook and updated PDs
- NPL coverage ratio achieves a record high and situates at 180\%

```
\[
-24.8 \%
\]
(-45 pp)
```



- One-off impairment charge and Government programs negatively impacted NIM
- Non-Financial Income down ~95\% QoQ and YoY due to a decrease in insurance-related sales
- Opex decreased 6.4\% year over year but income contracted further, leading to a deterioration in Efficiency. If we adjust income for the one-off impairment charge, adjusted efficiency would be 57.3\%. One-off expenses related to COVID-19 are registered in Other expenses



## (P) Pacifico

| Assets | S/ 14,510 millions | AuMs | S/ 46,331 millions |
| :---: | :---: | :---: | :---: |
| Net Earned Premiums | S/ 1,201 millions | Commissions | $\text { S/ } 176 \text { millions } \begin{cases}: \begin{array}{l} \text { 72\% Flow } \\ : \end{array} & 24 \% \text { Balance } \\ \mathbf{4 \%} \text { Voluntary } \\ \text { Contribution }\end{cases}$ |
| Loss Ratio | 59.8\% | Affiliates | 2,364,850 |
| Employees | 2,953 | Employees | 635 |

## PRIMA ${ }^{\text {afp }}$

Employees


```
(0) Place
    Total Net Earned Premiums
5 © Place
Total Net Earned Premiums
```




- P\&C loss ratio improved due to a decrease in claims across businesses
- Life loss ratio deteriorated due to a decrease in net earned premiums in Credit Life and an increase in provisions for net claims
- Health care business net claims fell due to a decrease in services
- Regulatory Capital coverage increased from 1.27 in to 1.35 QoQ
- One-off expenses related to COVID-19 are registered in Other expenses
14.2\%
(+1.9 pp)

$$
\text { Prima AFP } \begin{gathered}
14.6 \% \\
(-19.5 p p)
\end{gathered}
$$

Prima AfP


- Net income recovery driven by an increase in the profitability of the reserve fund
- Fees impacted by contribution exemptions in April and by fund withdrawals
- Total AuMs dropped due to withdrawal facilities mandated by the executive branch and congress. As of July 23rd, AUMs have dropped S/ 7.5 billion, which represents around $70 \%$ of the total funds that were available for withdrawal.
- The congressional commission is evaluating a reform of the pension fund systems. It is still difficult to predict what the results of this process will be.

Life insurance Business


Property \& Casualty Business


## Health Insurance

| Corporate Health |
| :---: |
| Insurance \& Medical |
| Services |

Medical Services | Medical insurance |
| :---: |
| partially or totally |
| cover by employers |


III.3. LoBs - Insurance \& Pension Funds - Pacifico Net earned premiums
(figures in $5 /$ million)
Jun $19 \quad$ S/ 570.5


Jun 20



III.3. LoBs - Insurance \& Pension Funds - Pacifico Net Claims

Jun 19 S/ 369.7


Jun 20




Supporting our clients through their lifetime


## PRIMA ${ }^{\text {AFP }}$

4


Synergy levels in the integration of insurance \& pensions funds

## Funds Management

Sales channels (Branches)
Shared services (staff)

Vertical health integration allows growth and focus on quality of service




Over S/ 216 million in revenues and S/ 150 million in net income during 2Q 2020.

| As of Jun 20 | Mcredicorp* capital |  |
| :---: | :---: | :---: |
| AuMs ${ }^{(1)}$ : $\quad \mathrm{S} /$ | S/ 85.3 billion | S/ 21.6 billion |
| Employees: | 1,636 | 149 |
| Investment Banking and Wealth Management |  |  |
| Asset Management |  | AuMs S/ 71,827 millions |
| Wealth Management | ent AuM | AuMs S/ 56,227 millions |
| Capital Markets |  | $\$ 2.3$ bn in equity tx $\$ 14.2$ bn in fixed income tx |
| Corporate Finance |  | Over $\$ 790$ million in tx |

Asset Management Regional Market Share (as of Dec-19)




Income Contribution ${ }^{(2)}$


- Non-recurrent: Unrealized gains in a proprietary investment rose by approximately S/ 96 million after the market value of the investment rose $60 \%$ after its IPO.
- Wealth Management (WM): AuMs increased due to net new money, especially in Colombia, and due to recovery of the market value of investments in a context of more favorable market conditions.
- Asset Management (AM): Traditional fund volumes expanded with the return of inflows from institutional and corporate investors and the recovery of the market value for funds. Additionally, income from alternative funds and the distribution of third-party products continued posting positive results.
- Corporate finance (CF): Income continued to underperform due to low levels of projects execution, mainly attributable to unfavorable economic and market conditions for conducting corporate transactions.
- Capital Markets (CM): ZQ19 performance of trading proprietary portfolios has reversed March's negative results, due to the trading strategies taken in the context of global market recovery, while traded volumes for Sales have stabilized after their peak levels in March.



Mission: To improve digital and financial inclusion

Founded: March-2018




1. Overview
2. Earnings Contribution from Subsidiaries
3. ROAEs
4. Financial Evolution
5. Interest Earning Assets
6. Funding Sources
7. Portfolio quality
8. Net interest income
9. Non-financial income
10. Insurance underwriting result
11. Operating efficiency
12. Regulatory capital
13. Distribution Channels
14. Credicorp's Strategic Outlook

| Summary of results |  |  |  | Year |  |  | \% Change |  |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2019 / 2018 | 6M 19 | 6M 20 | 6M 20 / 6M 19 |
| Results | Net income (S/ Millions) | 3,163.4 | 3,610.0 | 4,181.6 | 4,071.3 | 4,352.3 | 6.9\% | 2,244 | -428 | -119.1\% |
|  | Net income attributable to Credicorp (S/Millions) | 3,092.3 | 3,514.6 | 4,091.8 | 3,983.9 | 4,265.3 | 7.1\% | 2,199 | -411 | -118.7\% |
| Profitability | ROAE | 20.5\% | 19.6\% | 19.8\% | 17.5\% | 17.0\% | -50 bps | 17.9\% | -10.7\% | -2860 bps |
|  | ROAA | 2.1\% | 2.3\% | 2.5\% | 2.3\% | 2.3\% | 0 bps | 2.5\% | -1.2\% | -370 bps |
|  | Funding cost | 2.18\% | 2.30\% | 2.33\% | 2.25\% | 2.37\% | 10 bps | 2.41\% | 2.13\% | -28 bps |
|  | NIM, interest earning assets | 5.45\% | 5.42\% | 5.28\% | 5.26\% | 5.39\% | 10 bps | 5.40\% | 4.03\% | -137 bps |
|  | Risk-adjusted NIM | 4.04\% | 4.19\% | 4.11\% | 4.31\% | 4.29\% | 0 bps | 4.39\% | -7.19\% | -558 bps |
|  | NIM on loans | 8.30\% | 8.27\% | 7.85\% | 7.63\% | 7.46\% | -10 bps | 7.45\% | 1.86\% | -559 bps |
| Loan growth | Quarter-end balances (S/ Millions) | 90,328 | 94,781 | 100,478 | 110,759 | 115,610 | 16.9\% | 109,381 | 132,741 | 21.4\% |
|  | Average daily balances (S/ Millions) | 84,989 | 93,361 | 95,165 | 103,919 | 110,799 | 11.3\% | 109,436 | 127,780 | 16.8\% |
| Loan portfolio quality | Internal overdue ratio | 2.56\% | 2.76\% | 3.00\% | 2.81\% | 2.85\% | 4 bps | 3.00\% | 2.89\% | -11 bps |
|  | NPL ratio | 3.41\% | 3.65\% | 3.92\% | 3.97\% | 3.88\% | -9 bps | 4.11\% | 3.78\% | -33 bps |
|  | Cost of risk | 2.08\% | 1.88\% | 1.78\% | 1.38\% | 1.60\% | 22 bps | 1.52\% | 5.58\% | 406 bps |
|  | Coverage of internal overdue loans | 166.2\% | 160.6\% | 149.1\% | 158.9\% | 153.7\% | -518 bps | 148.50\% | 218.90\% | 7040 bps |
|  | Coverage of NPLS | 124.7\% | 121.5\% | 114.4\% | 112.7\% | 113.2\% | 52 bps | 108.50\% | 167.50\% | 5900 bps |
| Insurance indicators | Combined ratio of P\&C | 90.1\% | 91.3\% | 97.1\% | 101.6\% | 98.4\% | -323 bps | 97.50\% | 79.80\% | -1770 bps |
|  | Loss ratio | 58.90\% | 57.29\% | 58.84\% | 59.02\% | 64.00\% | 498 bps | 64.90\% | 59.80\% | -510 bps |
| Efficiency | Efficiency ratio | 42.3\% | 43.2\% | 43.4\% | 43.8\% | 43.5\% | -32 bps | 42.8\% | 46.4\% | 360 bps |
|  | Operating expenses / Total average assets | 3.78\% | 3.66\% | 3.64\% | 3.67\% | 4.95\% | 128 bps | 3.64\% | 3.26\% | -38 bps |
| BCP Standalone capital ratios | Tier 1 Ratio | 9.61\% | 10.41\% | 10.84\% | 10.28\% | 11.07\% | 79 bps | 11.33\% | 10.54\% | -79 bps |
|  | Common Equity Tier 1 Ratio | 9.34\% | 11.08\% | 11.83\% | 11.55\% | 12.35\% | 80 bps | 11.82\% | 11.22\% | -60 bps |
|  | BIS Ratio | 14.34\% | 15.35\% | 15.05\% | 14.17\% | 14.47\% | 30 bps | 14.95\% | 14.80\% | -15 bps |
| Share Information | Outstanding Shares (Thousands) | 94,382 | 94,382 | 94,382 | 94,382 | 94,382 | 0\% | 94,382 | 94,382 | 0\% |
|  | Floating Shares (Thousands) | 79,761 | 79,761 | 79,480 | 79,499 | 79,510 | 0\% | 79,510 | 79,405 | 0\% |
|  | Treasury Shares (Thousands) | 14,621 | 14,621 | 14,902 | 14,883 | 14,872 | 2\% | 14,872 | 14,977 | 1\% |

## IV.2. Credicorp - Earnings contributions

CREDICORP

Credicorp' s earnings have grown by 38\% in the last five years...
Earnings Contribution*


[^1]The ROAE of Credicorp was 17\% in 2019...

## ROAEs

|  | ROAE |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Year |  |  |  |  |  | $\begin{gathered} \hline \text { Change } \\ 2019 \text { / } 2018 \end{gathered}$ | YTD |  | Change6 M 20 / 6 M 19 |
|  | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 |  | 6M 19 | 6M 20 |  |
| Universal Banking |  |  |  |  |  |  |  |  |  |  |
| Banco de Credito BCP | 24.0\% | 21.6\% | 21.9\% | 20.3\% | 20.3\% | 20.4\% | 10 bps | 21.5\% | -5.0\% | -2650 bps |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Mibanco ${ }^{(1)}$ | 12.7\% | 16.3\% | 23.0\% | 24.4\% | 25.9\% | 20.1\% | -580 bps | 20.4\% | -24.8\% | -4520 bps |
| Bancompartir | - | - | - | - | - | -16.0\% | - | 0.0\% | -30.6\% |  |
| Encumbra | -92.9\% | -22.0\% | -4.8\% | -1.7\% | 9.1\% | 8.9\% | -20 bps | 10.5\% | -0.4\% | -1090 bps |
| Insurance and Pension Fund |  |  |  |  |  |  |  |  |  |  |
| Grupo Pacifico ${ }^{(2)}$ | 11.4\% | 18.4\% | 14,2\% | 12.5\% | 12.9\% | 14.0\% | 110 bps | 12.3\% | 14.2\% | 190 bps |
| Prima | 29.6\% | 27.5\% | 26.2\% | 22.9\% | 22.3\% | 29.5\% | 720 bps | 34.0\% | 14.6\% | -1940 bps |
| Investment Banking and Wealth |  |  |  |  |  |  |  |  |  |  |
| Management |  |  |  |  |  |  |  |  |  |  |
| Credicorp Capital | $-8.2 \%$ | $0.1 \%$ | $11.7 \%$ | 8.9\% | 4.6\% | $6.5 \%$ | 190 bps | 8.3\% | 4.9\% | -340 bps |
| Atlantic Security Bank | 20.6\% | 20.1\% | 18.2\% | 20.2\% | 13.5\% | 26.1\% | 1260 bps | 25.1\% | 34.3\% | 920 bps |
|  |  |  |  |  |  |  |  |  |  |  |
| Credicorp | 19.8\% | 20.5\% | 19.6\% | 19.8\% | 17.5\% | 17.0\% | -50 bps | 17.9\% | -3.3\% | -2120 bps |

Stable margins and portfolio quality through several years...
Loans ${ }^{(1)}$ (S/ Billions), Internal overdue ratio, Cost of Risk, NIM \& Coverage of Internal overdue loans (\%)


Long lasting growth in our most profitable assets, mainly in loan volumes ...
Interest Earning Assets Structure (S/ 207,393 millions as of June 2020)

Cash and due from banks (Jun 2020):
18.5\% non-interest bearing
81.5\% interest bearing


Evolution of Assets Structure (millions) \& ROAA


## IV.5. Credicorp - Interest Earning Assets

## CREDICORP

Loans offered through government programs (GP) boosted growth last quarter, mainly in enterprise segments as SMEs and Middle Market. Excluding GP, growth was driven by the Corporate segment ..

## Loans by segment <br> (average daily balances)

|  | TOTAL LOANS <br> Expressed in million soles |  |  |  |  | $\begin{gathered} \text { \% change } \\ \text { nn10 / } 2 n 18 \end{gathered}$ | 6M 19 | YTD <br> 6M 20 | Structural$6 M_{20}$ | $\begin{gathered} \text { \% change } \\ \text { 6M } 20 \text { / 6M } 19 \end{gathered}$ | \% change Structural 6M 20 / 6M 19 | \% Part. in total loans |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  | Structural |
|  | 2015 | 2016 | 2017 | 2018 | 2019 |  |  |  |  |  |  | 6M 19 | 6M 20 | 6M 20 |
| BCP Stand-alone | 71,398 | 77,122 | 77,796 | 85,043 | 90,935 |  | 6.9\% | 88,826 | 100,847 | 97,151 | 13.5\% | 9.4\% | 81.9\% | 82.8\% | 82.3\% |
| Wholesale Banking | 38,513 | 41,479 | 41,004 | 44,999 | 46,266 | 2.8\% | 45,591 | 51,800 | 50,144 | 13.6\% | 10.0\% | 42.0\% | 42.5\% | 42.5\% |
| Corporate | 25,046 | 27,602 | 26,616 | 28,037 | 28,155 | 0.4\% | 27,868 | 31,588 | 31,360 | 13.4\% | 12.5\% | 25.7\% | 25.9\% | 26.6\% |
| Middle - Market | 13,467 | 13,876 | 14,388 | 16,963 | 18,111 | 6.8\% | 17,723 | 20,212 | 18,784 | 14.0\% | 6.0\% | 16.3\% | 16.6\% | 15.9\% |
| Retail Banking | 32,885 | 35,643 | 36,792 | 40,044 | 44,670 | 11.6\% | 43,235 | 49,047 | 47,008 | 13.4\% | 8.7\% | 39.9\% | 40.3\% | 39.8\% |
| SME-Business | 3,899 | 4,770 | 4,992 | 5,332 | 5,487 | 2.9\% | 5,299 | 6,494 | 5,359 | 22.5\% | 1.1\% | 4.9\% | 5.3\% | 4.5\% |
| SME-Pyme | 7,081 | 7,557 | 8,148 | 8,903 | 9,754 | 9.6\% | 9,485 | 11,129 | 10,224 | 17.3\% | 7.8\% | 8.7\% | 9.1\% | 8.7\% |
| Mortgage | 11,808 | 12,554 | 12,775 | 13,977 | 15,831 | 13.3\% | 15,319 | 16,922 | 16,922 | 10.5\% | 10.5\% | 14.1\% | 13.9\% | 14.3\% |
| Consumer | 6,266 | 6,453 | 6,556 | 7,218 | 8,105 | 12.3\% | 7,761 | 9,051 | 9,051 | 16.6\% | 16.6\% | 7.2\% | 7.4\% | 7.7\% |
| Credit Card | 3,830 | 4,308 | 4,321 | 4,615 | 5,493 | 19.0\% | 5,369 | 5,451 | 5,451 | 1.5\% | 1.5\% | 5.0\% | 4.5\% | 4.6\% |
| Mibanco | 6,801 | 8,106 | 8,800 | 9,567 | 10,080 | 5.4\% | 9,970 | 10,726 | 10,632 | 7.6\% | 6.6\% | 9.2\% | 8.8\% | 9.0\% |
| Bolivia | 3,996 | 5,024 | 5,803 | 6,712 | 7,334 | 9.3\% | 7,170 | 7,794 | 7,794 | 8.7\% | 8.7\% | 6.6\% | 6.4\% | 6.6\% |
| ASB | 2,794 | 3,109 | 2,766 | 2,596 | 2,452 | -5.6\% | 2,486 | 2,429 | 2,429 | -2.3\% | -2.3\% | 2.3\% | 2.0\% | 2.1\% |
| BAP's total loans | 84,989 | 93,361 | 95,165 | 103,919 | 110,800 | 6.6\% | 108,452 | 121,796 | 118,007 | 12.3\% | 8.8\% | 100.0\% | 100.0\% | 100.0\% |

Credicorp's loan evolution was driven by LC loans, boosted by government programs in 2Q20


Foreign Currency Loans
(in million dollars)


## IV.5. Credicorp - Interest Earning Assets

Credicorp's loan portfolio has shown a clear de-dollarization trend, now boosted by LC loans offered through government programs ...

Loan Portfolio - Level of dollarization by segment ${ }^{(1)}$
FC portfolio participation:
-Credicorp: $\mathbf{4 1 . 0 \%}$ in 2018, $39.6 \%$ in 2019 and $38.0 \% 6 \mathrm{M} 20$ -BCP Stand-alone: $\mathbf{3 8 . 5 \%}$ in 2018, 36.9\% in 2019 and 35.0\% 6M20


Credicorp maintains a diversified low-cost funding structure, but applies a conservative A\&L Management Policy...

Funding Structure
(S/ 176,822 millions as of Jun 2020)
Repurchase


Evolution of Funding Structure (millions) \& Funding Cost


## IV.6. Credicorp - Funding Sources

CREDICORP
Deposits continued to represent the main source of funding and the funding cost decreased -48 bps YTD due to higher low-cost deposits...

Loan to deposit



## Credicorp's deposits expanded 15.3\% YoY, which was mainly driven by Demand and

 Savings deposits...Mix of Deposits
(S/ billion - Fiscal Year-end balances)


■ Severance indemnity deposits
$\square$ Time deposits

■ Saving deposits
$\square$ Interest bearing demand deposits

- Non-interest bearing demand deposits Deposit by currency

Deposits Segmentation at BCP Stand-alone ${ }^{(1)}$


52.4\% of BCP Stand-alone and Mibanco's total deposits are attributable to companies...

Total Deposits



Time Deposits


Demand Deposits


## IV.7. Credicorp - Portfolio quality

CREDICORP

Our coverage ratios improved due to the higher stock of provisions in line with the COVID19 impact to our portfolio...

Evolution of Credicorp's Portfolio quality and Cost of risk


Non-performing loans ratio increased in individuals segments, while SMEs and Wholesale improved due to the Government program loans ...


The Structural IOL and NPL increased due to the deterioration in some clients in the Middlemarket segment...

Wholesale Banking
Collateral level
( $\left.\sim 35 \%{ }^{*}\right)$


IOL and NPL ratios increase, due to the deterioration of some clients that where already correctly provisioned...

SME - Business High collateral level
(~86\%*)


## IV.7. Credicorp - Portfolio quality

CREDICORP

The SME-Pyme segment delinquency ratios improved due to the facilities offered to our clients...

SME - Pyme $\quad \begin{gathered}\text { High collateral level } \\ \left(\sim 63 \%{ }^{*}\right)\end{gathered}$


Traditional delinquency ratios increased due to the deterioration of clients from the riskier segments and the decreased in write-offs...

$$
\text { Mortgage } \quad\left\{\begin{array}{c}
\text { Loan-to-value } \\
\left(\sim 67 \% \%^{*}\right)
\end{array}\right.
$$



Traditional delinquency ratios increased due to the deterioration of clients from the riskier segments and the decreased in write-offs ...

## Consumer



## IV.7. Credicorp - Portfolio quality

Traditional delinquency ratios increased due to the deterioration of clients from the riskier segments and the decreased in new loans...

Credit Card


Mibanco Cost of risk increased significantly due to the effects of COVID-19...

Mibanco
Collateral level
( $\sim 6.8 \%{ }^{*}$ )


BCP Bolvia Cost of risk increased significantly due to the effects of COVID-19....
BCP Bolivia


## IV.8. Credicorp - Net interest income

Risk-adjusted NIM decreased YoY, given that cost of risk deteriorated in accordance with higher provisions expectations due to COVID-19 pandemic...

Historical NIM \& Risk-adjusted NIM ${ }^{(1)}$

$\ldots$ Risk-Adjusted NIM $\rightarrow$ NIM on Loans _-- NIM adjusted by one-off-impairment $\quad$.- Structural NIM $\simeq$ NIM

## Historical NIM by LoB

## Net interest income

| Net interest income S/ Millions | 2015 | 2016 | Year |  | 2019 | \% change 2019 / 2018 | YTD |  | \% change <br> 6M 20 / 6M 19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2017 | 2018 |  |  | 6M19 | 6M20 |  |
| Interest income | 10,205 | 10,742 | 11,057 | 11,523 | 12,382 | 4.2\% | 6,085 | 5,891 | -3.2\% |
| Interest expense | 2,721 | 2,864 | 2,985 | 3,034 | 3,304 | 1.6\% | 1,636 | 1,551 | -5.2\% |
| Net interest income | 7,484 | 7,878 | 8,071 | 8,489 | 9,077 | 5.2\% | 4,450 | 4,340 | -2.5\% |
| Net provisions for loan losses | $(1,696)$ | $(1,785)$ | $(1,789)$ | $(1,532)$ | $(1,846)$ | -14.4\% | (832) | $(3,882)$ | 366.9\% |
| Risk-adjusted Net interest income | 5,788 | 6,093 | 6,282 | 6,957 | 7,231 | 10.7\% | 3,618 | 458 | -87.3\% |

[^2]
## IV.8. Credicorp - Net interest income

There was a decrease mainly in LC interest income, due to the one-off impairment, in line with the facilities offered to our clients...

Interest Income - Local currency Interest Income - Foreign currency ( 5 million)
(S/ million)


Interest Expenses- Local currency (S/ million)

Interest expenses- Foreign currency

| 2T19 | 1T20 | 2T20 | Jun-19 | Jun-20 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $(235)$ | $(226)$ | $(194)$ | $(462)$ | $(421)$ |  |
|  |  |  |  |  |  |
| $(103)$ | $(92)$ | $(120)$ |  |  |  |
| $(39)$ | $(48)$ | $(50)$ |  |  |  |
| 417 | 405 | 410 |  | $(190)$ | $(213)$ |
|  |  |  | $(98)$ | $(99)$ |  |
|  |  |  | $(74)$ | $(82)$ |  |
|  |  |  | 824 | 814 |  |


| 2T19 | 1T20 | 2T20 | Jun-19 | Jun-20 |
| :---: | :---: | :---: | :---: | :---: |
| $(130)$ | $(138)$ | $(126)$ | $(257)$ | $(264)$ |
| $(50)$ | $(45)$ | $(37)$ | $(149)$ |  |
| $(189)$ | $(150)$ | $(108)$ | $(82)$ |  |
| $(48)$ | $(47)$ | $(44)$ | $(357)$ | $(299)$ |
| 417 | 380 | 356 |  |  |
|  |  |  | $(92)$ |  |
|  |  |  | $(94)$ | 736 |
|  |  |  | 815 |  |

## IV.9. Credicorp - Non-financial income

## CREDICORP

Non-financial income reduced -16.8\% YTD mainly due lower gains in Fee income, attributable to transactional activity contraction...

Non-financial income

| Non-financial income S/ Millions | 2015 | 2016 | $\begin{aligned} & \text { Year } \\ & 2017 \end{aligned}$ | 2018 | 2019 | \% Change 2019 / 2018 | YTD |  | \% Change 6M 20 / 6M 19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | 6M 19 | 6M 20 |  |
| Fee income | 2,644 | 2,777 | 2,907 | 3,127 | 3,233 | 3.4\% | 1,570 | 1,264 | -19.5\% |
| Net gain on foreign exchange transa | 774 | 679 | 650 | 738 | 748 | 1.4\% | 367 | 316 | -13.8\% |
| Net gain on securities | 55 | 299 | 712 | 171 | 467 | 173.8\% | 215 | 160 | -25.5\% |
| Net gain from associates ${ }^{(1)}$ | 161 | 41 | 49 | 72 | 80 | 10.5\% | 35 | 34 | -3.2\% |
| Net gain on derivatives | 208 | 19 | 104 | 13 | 6 | -54.4\% | -3 | 44 | -1486.6\% |
| Net gain from exchange difference | 47 | -42 | 17 | 16 | 24 | 52.0\% | 14 | 2 | -83.1\% |
| Other non-financial income | 184 | 207 | 252 | 274 | 344 | 25.5\% | 174 | 153 | -12.2\% |
| Total non financial income | 4,072 | 3,981 | 4,691 | 4,411 | 4,902 | 11.1\% | 2,371 | 1,973 | -16.8\% |

Evolution of fee income by subsidiary (S/ Millions)


1. Mainly includes the agreement between Grupo Pacifico and Banmedica.

S\&P = Services and Products. BCP Stand-alone represents $75 \%$ of total Fee income (as of 3M20)
3. Other fee income include Commercial loans, SME loans, Mortgage loans, Corporate Finance and Foreign trade fees. . Others include Grupo Pacifico and eliminations for consolidation purposes.

BCP Stand-alone fee income by S\&P ${ }^{(2)}$
(S/ 674.9 for 2Q19


- Miscellaneous accounts
- Payments and collections
- Credit cards
- Drafts and transfers
- Off-balance sheet
- Personal loans
- Insurance
- Other fee income (3)
(S/ 372.9 for 2Q20)

IV.10. Credicorp - Insurance underwriting result

P\&C Net earned premiums decreased was off-set by the higher decreased in net claims...
Net earned Premiums
(S/ Million)


## IV.10. Credicorp - Insurance underwriting result

Grupo Pacifico underwriting result increased mainly to the lower net claims in P\&C, which off-set the lower results in Life...


## IV.11. Credicorp - Operating efficiency

Credicorp's efficiency ratio deteriorated due to the decreased in operating income, in line with the one-off impairment in BCP Stand-alone and Mibanco...

Operating income and expenses ( $\mathrm{S} /$ millions)


## IV.11. Credicorp - Operating efficiency

## CREDICORP

Credicorp's efficiency increased due to the deterioration at BCP Stand-alone, Mibanco and Prima AFP...

Efficiency ratio by subsidiary (\%)

| BCP <br>  <br>  <br> Stand-alone | BCP Bolivia | Microfinance (1) | Pacifico | Prima AFP | Credicorp |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2015 | $41.3 \%$ | $65.6 \%$ | $54.1 \%$ | $35.3 \%$ | $42.5 \%$ | $42.3 \%$ |
| 2016 | $40.3 \%$ | $56.4 \%$ | $55.4 \%$ | $39.4 \%$ | $44.6 \%$ | $43.2 \%$ |
| 2017 | $41.3 \%$ | $57.2 \%$ | $49.7 \%$ | $42.9 \%$ | $47.4 \%$ | $43.4 \%$ |
| 2018 | $41.8 \%$ | $63.3 \%$ | $48.0 \%$ | $42.1 \%$ | $45.2 \%$ | $43.8 \%$ |
| 2019 | $40.7 \%$ | $60.0 \%$ | $52.9 \%$ | $40.2 \%$ | $42.8 \%$ | $43.5 \%$ |
| 6M 19 | $39.2 \%$ | $61.7 \%$ | $53.8 \%$ | $38.8 \%$ | $41.1 \%$ | $42.8 \%$ |
| 6M 20 | $40.7 \%$ | $53.7 \%$ | $70.9 \%$ | $40.3 \%$ | $47.1 \%$ | $46.4 \%$ |
| VAR YTD | 150 bps | -800 bps | 1710 bps | 150 bps | 600 bps | 360 bps |

Operating Expenses / Total Average Assets Ratio

\% of Change of Operating Expenses and Total 16.5\% Average Assets


## IV.12. Credicorp - Regulatory capital(1)

## Credicorp's status as a financial conglomerate means that regulatory capital is based on the

 minimum capital requirement...
## Regulatory capital breakdown (S/ millions) ${ }^{(1)}$



Regulatory capital requirement breakdown Jun 20


Compliance with capital requirement (S/millions) ${ }^{(7)}$

|  | $2015$ | 2016 | 2017 | 2018 | 2019 | 6M 19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | 6M 20 |
| Total Regulatory Capital (A) | 18,615 | 21,175 | 21,723 | 25,064 | 25,732 | 26,660 | 28,032 |
| Total Regulatory Capital Requirements (B) | 16,401 | 17,259 | 18,011 | 20,437 | 21,557 | 20,733 | 20,250 |
| Compliance with Capital Requirementes (A) / (B) | 1.13 | 1.23 | 1.21 | 1.23 | 1.19 | 1.29 | 1.38 |

For a more detailed breakdown of Creaicorp's Regulatory capita, refer to Creadicorp's Quarterly Earning Releases.
Tier $I=$ capital + restricted capital reserves + Tier $I$ minority interest - goodwill - $0.5 \times$ investment in equity and subordinated debt of financial and insurance companies) $)$ perpetual subordinated debt.
Tier II = subordinated debt + Tierll minority interest tier + loan loss reserves - ( $0.5 \times$ investment in equity and subordinated debt of financial and insurance companies).
Tier III = Subordinated debt covering market risk only,
Includes: BCP, ASB, BCP Bolivia, Edyficar, Solución EAH, AFP Prima, Credicorp Ltd, Grupo Crédito, Credicorp Capital and others.
Legal minimum $=100 \% /$ Internal limit $=105 \%$.

BCP is in the process of aligning with Basel III but the regulatory entity is still evaluating this framework's application ...

BCP at Basel II


BIS ratio
Regulatory
minimum
10\% + additional requirements (2)

Internal minimum
$11.0^{(5)}$

■ Common Equity Tier 1 ratio
In Peru, the minimum BIS ratio required by the regulator (Superintendence of Banks, Insurance and Pension Funds) has two components: Fixed component (Basel II requirement) which is $10 \%$ and a Variable component (Basel III requirement), which is a
function of (i) concentration risk, (ii) systemic risk and (iii) economic cycle risk.
Tier 11 Risk-wieighted assets. Tier $1=$ Capits Legal minimum $=10 \%$
Tier 1 Risk-weighted assets. Tier $1=$ Capital + Legal and other capital reserves + Accumulated earnings with capitalization agreement $+(0.5 \times$ Unrealized profit and net income in subsidiaries) - Goodwill $-(0.5$.
subordinated debt (maximum amount that can be included is $17.65 \%$ of Capital + Reserves + Accumulated earnings with capitaization agreement ++ Unrealized profit and net income in subsidiaries - Goodwill).

## IV.13. BCP Stand-alone - Distribution Channels

Digital channels and cost-efficient channels transactions continue to outpace the growth of traditional channels transactions ..

Number of transactions ${ }^{(1)}$ - Monthly average (Millions of transactions)


Total transactions by channel (Millions of transactions)


A strategy to move towards cost-efficient channels is evident...
Network Evolution - BCP and Mibanco


| Jun-20 | BCP <br> Stand- <br> Alone | Mibanco ${ }^{(1)}$ | BCP <br> Bolivia | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Agents | 6,939 | - | 583 | 7,522 |
| ATMs | 2,291 | - | 308 | 2,599 |
| Branches | 403 | 324 | 55 | 782 |
| Total | $\mathbf{9 , 6 3 3}$ | $\mathbf{3 2 4}$ | $\mathbf{9 4 6}$ | $\mathbf{1 0 , 9 0 3}$ |

## IV.14. Credicorp's Strategic Outlook

We have a talented and committed team to drive our long-term strategy

In the short-term we are balancing our commercial initiatives:

- Focusing on fine-tuned management of the most exposed segments of our loan portfolio; adjusting risk management measures; and implementing debt restructuring initiatives
- Re-starting sales capabilities, coupled with dynamic pricing, and accelerating digital adoption

For the medium-term we have identified specific opportunities to optimize operations:

- Resizing our footprint at the branch level and rethinking our distribution model
- Redefining the new operating model based on remote work, which triggers flexibility, agility and efficiency


## Short-term dynamics

## GDP outlook

## Income

## Provisions

## Expenses

$-11 \%$ to -15\%

The negative impact of the Government Programs on NIM will increase in coming quarters, while Fees will gradually recover with economic reactivation

In our base scenario forward-looking provisions will be reduced in the second half of 2020

We are working to achieve a new normal for expenses; while in the short-term we continue to control expenses


1. Strengthening the Structure
2. Committees 2020-2023

## Governance Structure

Shareholders' Meeting

Board of Directors

President
Luis Romero Belismelis
Vice-President
Raimundo Morales
Directores

Fernando Fort Marie
Patricia Lizárraga Guthertz (I) Irzio Pinasco Manchelli (I)*

Alexandre Gouvea (I)*
Maite Aranzábal Harreguy (I)* Antonio Abruña Puyol (I)*

Board Committees
Audit
Corporate Governance Risk
Nomination \& Compensation

## Greater Diversity and Independence at the Board

- In June 20 the Board approved new criteria for Director Independence, aligned with international standards for good practice
- Shareholders approved the decision to increase the size of the Board from 8 a 9 members to bolster diversity
- The process to select the additional Director is underway and the new member will be elected at an Extraordinary Shareholders' Meeting
- New skill/experience recently incorporated at the Board level: Digital Banking, Insurance, Consulting, Retail, Private Equity and Law
- 5 independent directors out of 8 elected members
- 2 female directors out of 8 elected members


## V.2.Corporate Governance- Committees 2020-2023

Board committees strengthen the Board's governance role and ensure oversight of internal control and risk management...

Board of Directors

| Audit Committee ${ }^{(1)}$ | Corporate Governance Committee ${ }^{(2)}$ | Risk Committee ${ }^{(3)}$ |
| :---: | :---: | :---: |


| Luis Enrique Romero B. | $\mathbf{M}$ | $\mathbf{M}$ |
| :--- | :---: | :---: |
| Raimundo Morales | $\mathbf{C}$ | $\mathbf{M}$ |


| Fernando Fort |  | M |
| :--- | :---: | :---: |
| Patricia Lizárraga G. ${ }^{1 * *}$ | C | M |
| Irzio Pinasco Menchelli | M |  |


| Alexandre Gouveal |  | $\mathbf{M}$ | C |
| :--- | :--- | :--- | :--- | :--- |
| Maite Aranzábal H.' | $\mathbf{M}$ | $\mathbf{C}$ |  |
| Antonio Abruña Puyoll | $\mathbf{M}$ | $\mathbf{M}$ |  |
| Barbara Bruce Ventura** | $\mathbf{M}$ |  |  |
| Pare |  | $\mathbf{M}$ |  |

Pedro Rubio Feijoo*
(1) Established on October 31, 2002
(3) Established on March 28, 2012

1. Independent Director
*Are not member of Credicorp's board but sit on other subsidiaries Board.
**Financial expert.


2. Table of Calculations
3. Glossary
4. Client Segmentation
5. Contact Information

## Profitability

| Net interest margin (NIM) | Annualized net interest income / Average* interest earning assets |
| :--- | :--- |
| Net interest margin on loans (NIM on loans) | Annualized [ Interest on loans-(Interest expense x (Average* total <br> loans/ Average interest earning assets)) ] / Average total loans |
| Risk-adjusted Net interest margin (Risk-adjusted <br> NIM) | Annualized net interest income after net provisions for loan <br> losses / Average* interest earning assets |
| Return on average assets (ROAA) | Annualized net income attributable to Credicorp / Average* assets |
| Return on average equity (ROAE) | Annualized net income attributable to Credicorp / Average* net <br> equity |
| Funding cost | Annualized interest expense / Average* of total funding** |

Portfolio quality

| Internal overdue ratio | Internal overdue loans / Total loans |
| :--- | :--- |
| Non - performing loans ratio (NPL ratio) | Non-performing loans / Total loans |
| Adjusted non - performing loans ratio (Adjusted NPL <br> ratio) | (Non-performing loans + Write-offs) / (Total loans + Write-offs) |
| Coverage ratio of internal overdue loans | Allowance for loan losses / Internal overdue loans |
| Coverage ratio of non-performing loans | Allowance for loan losses / Non-performing loans |
| Cost of risk | Annualized provisions for loan losses net of recoveries / Total <br> loans |

Operating performance

| Operating efficiency | (Salaries and employees benefits + Administrative expenses + <br> Depreciation and amortization + Acquisition cost + Association in <br> participation) / (Net interest, similar income and expenses + Fee <br> income + Net gain on foreign exchange transactions + Net gain <br> from associates + Net gain on derivatives held for trading + Result <br> on exchange differences + Net premiums earned). <br> (Salaries and employees benefits + Administrative expenses + <br> Depreciation and amortization + Acquisition cost + Association in <br> participation) / Average* total assets |
| :--- | :--- |
| Operating expenses / Total assets | Regulatory Capital / Risk-weighted assets |
| Capital Adequacy | Tier 1 / Risk-weighted assets |
| BIS ratio | Capital + Reserves - 100\% of applicable deductions (investment <br> in subsidiaries, goodwill, intangibles and deferred tax assets that <br> rely on future profitability) + retained earnings + unrealized gains / <br> Risk-weighted assets |
| Tier 1 ratio | Common Equity Tier 1 ratio (Net claims/ Net earned premiums) + [(Acquisition cost + <br> Operating expenses)/ Net earned premiums] <br> Insurance Net claims / Net earned premiums <br> Combined ratio <br> Loss ratio (Net earned premiums - Net claims - Acquisition cost) / Net <br> Underwriting results to net earned premiums  <br> premiums  |

[^3]| Government Program Loans ("GP or GP loans") | Loan Portfolio related to Reactiva Peru and FAE-Mype to respond quickly and effectively to liquidity <br> needs and maintain the payment chain. |
| :--- | :--- |
| Structural Loans | Loan Portfolio excluding GP Loans |
| One-off Impairment | One-off IFRS9 modification loss related to the zero-interest-rate loans to finance frozen installments. |
| Structural Cost of risk | Cost of Risk related to the Structural Loans. It excludes, in the numerator, provisions for credit losses on <br> GP loans, and in the denominator the total amount of GP Loans. |
| Structural Internal Overdue Loans (IOL) ratio | IOL Ratio related to the Structural Loans. It excludes the impact of GP Loans. |
| Structural Early delinquency (>60 - <150) | Early Delinquency Ratio related to the Structural Loans. It excludes the impact of GP Loans |
| Structural NPL ratio | NPL Ratio related to the Structural Loans. It excludes the impact of GP Loans. |
| Structural NIM | NIM related to structural loans and other interest earning assets. It excludes the impact from GP loans <br> and the one-off impairment. |
| Structural Funding Cost | Funding Cost Ratio excluding the impact of Central Bank funding for GP Loans |
| Adjusted Income Growth | Income growth excluding the one-off impairment |
| Adjusted Efficiency ratio | Efficiency ratio excluding the one-off impairment from operating income. |


| Client Segmentation |  |  |  |  | Equivalent ${ }^{(1)(2)}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Subsidiary | Business | Group | Criteria | Frequency | US\$ | S/ |
| BCP Stand-alone | Wholesale Banking (WBG) ${ }^{(1)}$ | Corporate | Sales | Annual | < 100 M | $<331 \mathrm{M}$ |
|  |  | Middle-Market | Sales | Annual | 10 M to 100 M | 33 M to 331 M |
|  | Retail Banking | Enalta | Income | Monthly | $\geq 6 \mathrm{~K}$ | $\geq 20 \mathrm{~K}$ |
|  |  |  | AuMs ${ }^{(3)}$ | - | > 200 K | $>675 \mathrm{~K}$ |
|  |  | Afluenta | Income | Monthly | 2 K to 6 K | 5 K to 20 K |
|  |  | Consumer | Focus on medium-low income individuals |  |  |  |
|  |  | SME -Business | Sales | Annual | 1.7 M to 10 M | 5.6 M to 33 M |
|  |  |  | Debt | Annual | 362 K to 3.0 M | 1.2 M to 10 M |
|  |  | SME - Pyme | Debt | Annual | $\leq 362 \mathrm{~K}$ | $\leq 1.2 \mathrm{M}$ |
|  |  |  |  |  |  |  |
| Client Segmentation |  |  |  |  | Equivalent (1) |  |
| Subsidiary | Business | Group | Criteria | Frequency | US\$ | S/ |
| Now this group belongs to LoB "Investment Banking and Wealth Management" |  | Private Banking ${ }^{(1)}$ | AuMs ${ }^{(3)}$ | - |  |  |

[^4]| Client Segmentation |  |  |  |  | Equivalent |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Subsidiary | Business | Group | Criteria | Frequency | US\$ | S/ |
| Mibanco |  <br> Microlending | SME - medium | Sales | Annual | $\leq 6 \mathrm{M}$ | $\leq 20 \mathrm{M}$ |
|  |  |  | Debt |  | > 91 K | > 300 K |
|  |  |  | Not issued debt in the capital market |  |  |  |
|  |  | SME - small | Debt | - | 6 K to 91 K | 20 K to 300 K |
|  |  | Micro-Business | Debt | - | $\leq 6 \mathrm{~K}$ | $\leq 20 \mathrm{~K}$ |
|  |  | Consumer | Focus on debt unrelated to business |  | - |  |
|  |  | Mortgage | Focus on individ construction granted with m | uals for acquisition, omeownership and tgages | - |  |


| Client Segmentation |  |  |  |  | Equivalent |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Subsidiary | Business | Group | Criteria | Frequency | US\$ | S/ |
| BCP Bolivia | Wholesale Banking | Large companies | Sales | Annual | > 15 M | $>50 \mathrm{M}$ |
|  |  | Medium companies | Sales | Annual | 91 K to 15 M | 3 M to 50 M |
|  | Retail Banking | Small Business | Sales | Annual | 30 K to 91 K | 100 K to 3 M |
|  |  | Micro Business | Sales | Annual | $\geq 30 \mathrm{~K}$ | $\geq 100 \mathrm{~K}$ |
|  |  | Consumer | Payroll workers and self-employed workers |  | - |  |
|  |  | Mortgage Banking | Payroll workers, independent professionals and business owners |  | - |  |

## Investor Relations

E-mail: investorrelationsejcredicorpperu.com www.credicorpnet.com

This material includes "forward-looking statements" within the meaning of Section 21E of the Securities Exchange Act of 1934. All statements other than statements of historical information provided herein are forward-looking and may contain information about financial results, economic conditions, trends and known uncertainties. Forward-looking statements are neither historical facts nor assurances of future performance. Instead, they are based only on the Company's current beliefs, expectations and assumptions regarding the future of our business, future plans and strategies, projections, anticipated events and trends, the economy and other future conditions.

Forward-looking statements can be identified by words such as: "anticipate", "intend", "plan", "goal", "seek", "believe", "project", "estimate", "expect", "strategy", "future", "likely", "may", "should", "will" and similar references to future periods. Examples of forward-looking statements include, among others, statements or estimates we make regarding guidance relating to Return on Average Equity, Sustainable Return on Average Equity, Cost of Risk, Loan growth, Efficiency ratio, BCP Stand-alone Common Equity Tier 1 Capital ratio and Net Interest Margin, current or future volatility in the credit markets and future market conditions, expected macroeconomic conditions, our belief that we have sufficient liquidity to fund our business operations during the next year, expectations of the effect on our financial condition of claims, litigation, environmental costs, contingent liabilities and governmental and regulatory investigations and proceedings, strategy for customer retention, growth, product development, market position, financial results and reserves and strategy for risk management.

The Company cautions readers that actual results could differ materially from those expected by the Company, depending on the outcome of certain factors, including, without limitation: (1) adverse changes in the Peruvian economy with respect to the rates of inflation, economic growth, currency devaluation, and other factors, (2) adverse changes in the Peruvian political situation, including, without limitation, the reversal of market-oriented reforms and economic recovery measures, or the failure of such measures and reforms to achieve their goals, and (3) adverse changes in the markets in which the Company operates, including increased competition, decreased demand for financial services, and other factors. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. Our actual results and financial condition may differ materially from those indicated in the forward-looking statements. Therefore, you should not rely on any of these forward-looking statements.

Any forward-looking statement made in this material is based only on information currently available to the Company and speaks only as of the date on which it is made. The Company undertakes no obligation to release publicly the result of any revisions to these forward-looking statements which may be made to reflect events or circumstances after the date hereof, including, without limitation, changes in the Company's business strategy or planned capital expenditures, or to reflect the occurrence of unanticipated events.



[^0]:    1. BCP includes Mibanco's market share. Take into account that in 2013 , this figure only includes Edyficar. For presentation purposes since 2014 this figure includes the M\&A of Mibanco and Edyficar that took place in 2015.
    2. BBVA Perú includes Financiera Confianza
    3. Scotiabank includes Crediscotia

    Interbank includes Financiera Oh
    Source: SBS and ASBANC

[^1]:    Contributions to Credicorp reflect the eliminations for consolidation purposes (e.g. eliminations for transactions among Credicorp's subsidiaries or between Credicorp and its subsidiaries)

    1. The figure is lower than the net income of Mibanco because Credicorp owns $99.921 \%$ of Mibanco (directly and indirectly)
    2. The contribution is higher than Grupo Pacifico's net income because Credicorp owns $65.20 \%$ directly, and $33.59 \%$ through Grupo Credito
[^2]:    1. NIM: Annualized Net interest income / Average period end and period beginning interest earning assets.
[^3]:    1. *Averages between period-beginning and period-ending balances
[^4]:    Source: 20-F FY2019

    1. Only WBG and Private Banking figures were originally set in US\$.
    2. Converted at the exchange rate of S/.3.314 per U.S. Dollar, December, 2019-SBS.
    3. AUMs do not include Severance indemnity deposits
